

## Afriticket Code of Conduct

### 1. Respect and Inclusivity

- **Respect Everyone:** Treat all users, staff, and event attendees with respect. Discrimination, harassment, or any form of abuse based on race, gender, sexuality, disability, religion, or any other characteristic will not be tolerated.
- **Inclusivity:** Ensure an inclusive environment for all users. Promote positive interactions and make everyone feel welcome.

### 2. Integrity and Honesty

- **Honest Communication:** Provide accurate information when creating accounts, purchasing tickets, and during any interaction on the platform.
- **No Fraud:** Do not engage in fraudulent activities, including the unauthorized resale of tickets or sharing false information.

### 3. Privacy and Security

- **Protect Personal Information:** Respect the privacy of others and protect personal data. Do not share personal information without consent.
- **Secure Transactions:** Ensure all transactions are conducted through secure methods provided by Afriticket.

### 4. Event Conduct

- **Follow Event Rules:** Adhere to the rules and regulations of the events you attend. This includes respecting venue policies, event staff, and other attendees.
- **No Disruption:** Do not engage in disruptive behavior that may spoil the experience for others.

### 5. Reporting Violations

- **Report Misconduct:** If you witness or experience any violations of this code of conduct, report it to Afriticket's customer support immediately.
- **Cooperate:** Cooperate with any investigations conducted by Afriticket regarding reported misconduct.

### 6. Consequences of Violations

- **Account Actions:** Violations of this code of conduct may result in actions against your account, including warnings, suspension, or permanent ban.
- **Legal Action:** Serious violations may lead to legal action, including involvement of law enforcement if necessary.

### 7. Continuous Improvement

- **Feedback Welcome:** We value your feedback to help improve our platform and services. Please share your suggestions or concerns with us.

By using Afriticket, you agree to abide by this Code of Conduct. Let's work together to ensure a positive and enjoyable experience for everyone.

For any questions or to report violations, please contact our customer support team at [support@afriticket.Shop](mailto:support@afriticket.Shop)